Blue Elite Visa® Prepaid Card FAQs

Getting a Blue Elite Visa Prepaid Card

How do I get a Blue Elite Visa Prepaid Card? Fill out the brief online form, and you'll receive a Blue Elite Visa Prepaid Card in the mail. No registration or credit check required.

How long does it take to receive my Blue Elite Visa Prepaid Card? You will receive your card in approximately 10 business days. If you do not receive your card, call Customer Service at 1-877-336-6263.

Can I use my Blue Elite Visa Prepaid Card right away? When you receive your card, you can use the card once you activate it and add money.

How do I add money to my card? There are many ways to add funds to your card, including receiving funds from another cardholder in your network or by setting up direct deposit from an employer, benefits provider or other source. Follow the printed instructions that arrive with your card to set up direct deposit. Log on at www.myblueelite.com for details on loading your card.

Activating Your Card

How do I activate my Blue Elite Visa Prepaid Card? Activation is simple! Once you receive your Blue Elite Visa Prepaid Card, log on at www.myblueelite.com and follow the activation instructions. If you prefer, you call the Customer Service number listed on the back of the card.

How do I start using my Blue Elite Visa Prepaid Card? Once you have activated your card, all you have to do is load money to start using your card. You may add money to your card by:

- Receiving funds from a Cardholder in your Elite Network
- Setting up Direct Deposit
- Adding cash with Western Union
- Getting your Tax Refund deposited
- And more! Log on at www.myblueelite.com for details.

Using Your Card

How do I use may card? You can pay bills or make purchases everywhere Visa debit cards are accepted. Swipe your card and choose "Debit" or "Credit." There is no fee either way.

You won't pay a fee to:

- Make purchases with your card
- Get cash back at the register
- Get cash at Allpoint®, MoneyPass® and Comerica surcharge-free ATMs

You may be charged for certain transactions, like cash withdrawals and balance inquiries at out-of-network ATMs. For a complete list of fees, read the Cardholder Agreement.